



April 14, 2015

Dear Homeowners,

It is already that time of year and as you know, a new pool pass system was implemented last year. Please read this notice carefully, there are a few changes such as, **red passes are discontinued**, if your child, 11 and under, received a red pass last year, it is not needed. Children 11 and under MUST come to the pool with an Adult, over the age of 18, that has a yellow pass, no exceptions!

The enclosed documents provide the pool rules and the pool pass application for the 2015 season. These rules are for the protection and benefit of all to ensure the safe and sanitary operation of the pool facility. Your cooperation in abiding by these conditions will afford pleasant relaxation and recreation for all concerned. Parents are requested to caution their children to observe all regulations and obey instructions of the lifeguards. Any failure to comply with these policies shall be considered sufficient cause for any action deemed necessary by the HOA Board of Directors, including the barring of violators from the use of the pool facility. The lifeguard and pool manager have been granted the authority to deny admission to any individual who does not abide by the rules or obey their instructions.

We are looking forward to a successful 2015 pool season. Anchor Aquatics, Inc. will continue the operation and management of the swimming pool. Remember that all comments, questions or concerns must be done in writing directly to ProCom so that there is written documentation of any issues and/or concerns when meetings are held with Anchor Aquatics and/or the Board of Directors.

**The pool will open on May 23, 2015 and close on September 7, 201.**

**The hours are: Sunday-Saturday 11:00am-8:00p.m.**

**When school is in session, hours are: 3:00-8:00p.m.**

In order for your household to receive new 2015 pool passes for *opening Memorial Day weekend*, the attached application must be completed, signed and returned to ProCom **no later than May 14th**. You may submit your application at anytime, the deadline is for opening holiday weekend only. *During the month of April, applications are being processed but passes will be held until the first week of May.*

After the initial bulk processing/ mailing of passes to the community in early May, please allow five (5) business days to receive your passes by mail. Same day drop off/pickups not permitted.

Please read the following carefully:

There is a charge for replacement yellow pool passes. If you received a yellow pass last year you must list the pass number on your application, you will receive 2015 stickers in the mail, if you lost your pass, you must send a check, payable to LRO for \$5.00 each. If you did not receive a pass last year, please leave the column for the number blank, a pass and 2015 sticker will be issued. Be sure to store in a safe place once pool season is over. The passes are permanent and meant to be used for years to come. THEREFORE, THERE IS A \$5.00 CHARGE PER REPLACEMENT PASS.

### **Pool Pass Distribution**

The 2015 pool pass distribution is handled by ProCom. All member passes will be issued by first class mail – please direct all questions/issues regarding pool passes to ProCom 410.721.0777.

Adults and children 12 years old and above will have a yellow pass. Children 11 years old and under will not have a pass but must come with an adult *OVER THE AGE OF 18*. **For each visit to the pool, residents will be required to sign the daily log book and display their pool pass(s) to the pool manager or lifeguard.**

**No passes will be distributed to any homeowner unless the enclosed application has been completed and processed through ProCom and ALL HOA dues are current. Delinquent accounts are checked daily, residents will not be permitted to use the pool if the HOA account has a balance.**

Landlords, it is your responsibility to provide this information to your tenants. Both you and your tenants must sign the application before passes will be distributed. **If your rental lease is not on file, your tenant will not receive passes.**

Thanks in advance for your assistance and cooperation. We are looking forward to a great pool season this year.

Sincerely,

The Board of Directors

Enclosures

1. Pool Rules
2. Pool Pass Application